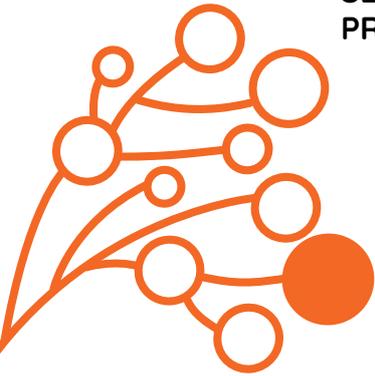


SERVICE  
PROVIDERS



## Move to digital, grow your business.

Customer experience (CX) is the new battleground for your enterprise clients. But most are struggling to make meaningful progress due to legacy technology, departmental silos and changing regulations. Quadient's portfolio of CXM solutions are helping Service Providers worldwide transform and grow their business by providing new value-added digital services to their enterprise clients.

**BACKED BY  
THE EXPERTS**

Gartner, Forrester,  
and Aspire



**EXPERIENCE**

A rich history  
of world-class  
leadership



**PROVEN RESULTS**

96% customer  
satisfaction rate



**EXPERTISE**

8 billion personalized  
experiences annually



“ I was amazed when I realized that using Quadient Inspire our lead times for projects that would have taken 3 weeks was reduced to just 3 days. With Inspire, the compelling ROI made a clear business case and it is safe to say that we are on track to deliver even better results than planned for.

— Tomas Sjöström, CIO. Stralfors

“

Clients now have higher expectations and require faster turn-around times. Quadient Inspire has allowed us to keep up with those demands.

— Joel Hanson, IT Specialist. ImpactConnects



## Benefits to you:

- ✓ Drive new revenue streams
- ✓ Grow your business beyond print
- ✓ Deepen client relationships
- ✓ Deliver more value
- ✓ Increase wallet share

## Benefits to your clients:

- ✓ Improved customer experience
- ✓ Agile solutions for line of business
- ✓ Faster time-to-market
- ✓ Reduced compliance risk

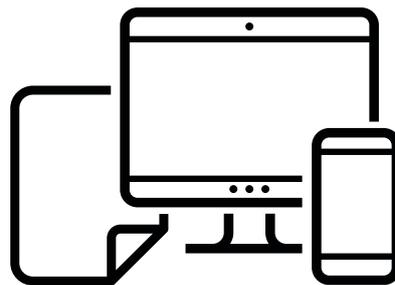
## One platform, unlimited channels

Our solutions enable you to rapidly repurpose the templates, data and skillsets you already have to design and deliver personalized communications across all channels.

Whether you want to complement your print offering with e-delivery, or are looking to explore more sophisticated channels, Quadient solutions scale with you as you grow, regardless of your organization's maturity level.

## Increase efficiency by empowering business users

Quadient Inspire's remote authoring cloud application makes it easy for your clients to make and approve content changes through a simple web browser. With our synchronized omnichannel preview, your clients are able to view final output in every format for fast approval. Adoption is fast and easy with an intuitive user interface and multiple language support.





## Improve compliance, reduce risk

Compliance personnel are able to review, make changes to, and approve content in minutes from their computer or mobile device. All changes and approvals are tracked and easily referenced at any time, minimizing risk

## Add mobile services to your offering

Quadient's Digital Experience solutions help you easily create responsive, interactive, compliant mobile and web experiences from one intuitive interface. Quadient helps you move from vendor to advisor by increasing the channels you offer through a simplified set of resources.

## Business applications at a glance

### Complex communications

- Welcome packs
- Regulatory documents
- Contracts
- Reports
- Quotes

### Digital forms and processes

- Digital promotions
- Paperless onboarding
- Feedback questionnaires
- Integrated eSignature

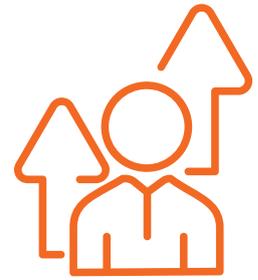
### Dynamic statements and bills

- Dynamic, interactive statements
- Paperless billing
- Email, SMS & push notifications
- Personalized upsell & cross-sell

“

Quadient Inspire is the most advanced and reliable CCM solution in the marketplace. The service and document management are extremely well integrated and the solution enables us to help our customers to deliver an exceptional omnichannel experience.

— José Casado, Consultant, TenStep. CAPSIS



“  
Inspire has enabled us to take on work we couldn't do before, implementing the software was a breeze and it has been fun learning how to use it and we're amazed at what we can achieve.

— IT Manager, Firm Size <50M USD

## Streamline your mail processing

Built on generations of personal and practical experience, supported by cutting edge technology, Quadiant mailing solutions put your customer's experience first. Accurate, timely, personalized, and low-cost mail is the foundation of your most important

customer communications. By streamlining mail production at every stage, from filling envelopes automatically to rapidly posting outbound mail, Quadiant solutions create operational efficiencies that keep your costs in check.

**quadiant**  
Because connections matter.

**Info  
Intelligent**

### About Quadiant®

Quadiant is the driving force behind the world's most meaningful customer experiences. By focusing on four key solution areas including Customer Experience Management, Business Process Automation, Mail-related Solutions, and Parcel Locker Solutions, Quadiant helps simplify the connection between people and what matters. Quadiant supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadiant is listed in compartment B of Euronext Paris (QDT) and belongs to the SBF 120 index.

For more information about Quadiant, visit [quadiant.com](http://quadiant.com)

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